

WHILSTLEBLOWING POLICY AND PROCEDURES.

1. POLICY STATEMENT

Milborne Ladybirds is committed to promoting a culture of transparency, openness, and accountability. We believe all staff, volunteers, students, and other individuals working with us have a responsibility to raise concerns about poor practice, wrongdoing, or risks to the health, safety, or wellbeing of children and colleagues.

Children's welfare is at the heart of everything we do. Every individual working here has a **legal and moral duty** to report any concerns, no matter how small, if they believe a child is at risk or if organisational practice may compromise care quality or safety

2. LEGAL FRAMEWORK

This policy is underpinned by:

- The Public Interest Disclosure Act 1998
- The Children Act 1989 & 2004
- Keeping Children Safe in Education (2024)
- Working Together to Safeguard Children (2023)
- EYFS Statutory Framework (2025)
- Ofsted whistleblowing guidance

These documents support the right of individuals to raise concerns in the **public interest**, protect those who speak up from reprisal, and ensure that serious concerns are acted upon swiftly and effectively.

3. SCOPE

This policy applies to:

- All staff (permanent, temporary, part-time)
- Volunteers
- Work experience students
- Agency workers
- Contractors and visitors
- External professionals working with the nursery

It complements other internal policies, including:

- Safeguarding & Child Protection
- Complaints Procedure
- Staff Code of Conduct
- Behaviour Management
- Equality, Diversity and Inclusion

4. WHAT IS WHISTLEBLOWING?

Whistleblowing is the disclosure of information which relates to suspected wrongdoing or dangers at work. It enables staff to raise concerns about:

- Risks to child safety or wellbeing
- Poor or unsafe childcare practice
- Staff conduct, including bullying, discrimination, harassment

- Failure to comply with legal obligations
- Criminal offences (e.g. theft, fraud, abuse)
- Miscarriages of justice
- Deliberate attempts to conceal any of the above
- Breach of nursery or safeguarding policies
- Actions which could seriously damage the nursery's reputation

This is different from a grievance, which relates to a personal concern (e.g. issues with pay, workload, relationships). Grievances should be raised through the staff grievance procedure.

5. OUR COMMITMENT TO WHISTLEBLOWERS

Milborne Ladybirds is committed to:

- Creating a **safe environment** where concerns can be raised without fear
- **Listening seriously** to concerns, and taking timely, fair and proportionate action
- **Protecting whistleblowers** from reprisals, harassment, victimisation, or disadvantage
- **Keeping disclosures confidential**, where possible and appropriate
- Ensuring staff know **how and where to raise concerns**, both internally and externally

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6. WHEN AND HOW TO RAISE A CONCERN

6.1 INTERNAL REPORTING ROUTE (PREFERRED)

We encourage staff to first raise concerns internally and as a matter of urgency so that issues can be addressed quickly and appropriately.

You can speak to:

- **Samantha Mercer - Manager/.DSL**
- **Jess Elphinstone Davis - Deputy Manager/DDSL**
- **Paul Tasker. Chair of Trustees**

You may raise your concern:

- Verbally (in person or by phone)
- In writing (email or confidential letter)
- Anonymously, though this may limit investigation scope

Your concern will be:

- Taken seriously and recorded in writing
- Investigated promptly, objectively, and confidentially
- Shared only with those who need to know

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The manager will provide feedback on the outcome and where required put measures in place to address any failings.

6.2 ESCALATING CONCERNS (IF NOT RESOLVED OR INAPPROPRIATE TO RAISE INTERNALLY)

If you feel unable to raise the concern internally, or the concern involves senior managers or owners, you can escalate it to:

OFSTED WHISTLEBLOWING HOTLINE

- **Phone:** 0300 123 3155
- **Email:** whistleblowing@ofsted.gov.uk

- **Online form:** <https://www.gov.uk/government/publications/whistleblowing-about-childrens-social-care-services-to-ofsted>

You can also contact:

- The **Local Authority Designated Officer (LADO)** for concerns involving a professional working with children . 01305 221122 or email lado@dorsetcouncil.gov.uk
- The **NSPCC Whistleblowing Advice Line:** 0800 028 0285

7. PROTECTION FOR WHISTLEBLOWERS

If you raise a genuine concern in the public interest:

- You **will not be penalised** even if the concern turns out to be unfounded
- You are protected by the **Public Interest Disclosure Act 1998**
- Milborne Ladybirds will take **appropriate action** against any colleague who harasses, victimises or retaliates against a whistleblower

Malicious, false, or knowingly untrue allegations may result in disciplinary action.

8. ROLE OF MANAGERS AND DSL

All managers and DSLs are responsible for:

- Promoting a culture of **openness and vigilance**
- Encouraging early reporting of concerns
- Ensuring all whistleblowing disclosures are handled sensitively and in line with policy
- Keeping accurate records of concerns, investigations, and outcomes
- Reporting safeguarding-related concerns to the **LADO** or **local safeguarding partners** as required

9. CULTURE AND TRAINING

Milborne Ladybirds actively promote a culture where:

- **Staff are encouraged to speak up early**
- **Concerns are welcomed and not judged**
- Whistleblowing training and safeguarding induction are part of the onboarding process
- Policies are revisited regularly in team meetings and supervision sessions

10. DON'T THINK "WHAT IF I'M WRONG?" - THINK "WHAT IF I'M RIGHT?"

Whistleblowing is an essential part of a **safeguarding culture**. It helps protect children, build trust, and uphold professional standards. If in doubt, raise it.

"The standard you walk past is the standard you accept." - General David Morrison

11 Monitoring and review

This policy will be:

- Reviewed **annually**, or earlier if legislation or best practice changes.
- Shared with all staff during induction and refresher training
- Evaluated based on incidents, staff feedback and safeguarding audits

Further advice

<https://protect-advice.org.uk/checklist-for-whistleblowers/>

Reviewed and amended on 31.8.25

Samantha Mercer. Preschool Manager

Paul Tasker. Chair of Trustees